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15 **UNITED STATES DISTRICT COURT**  
16 **NORTHERN DISTRICT OF CALIFORNIA**  
17 **SAN FRANCISCO DIVISION**

18 POLICE AND FIRE RETIREMENT SYSTEM  
19 OF THE CITY OF DETROIT, Individually and  
On Behalf of All Others Similarly Situated,

20 Plaintiffs,

21 v.

22 ROSEMARY A. CRANE, PATRICK D.  
SPANGLER, and EPOCRATES, INC.,

23 Defendants.

Case No. 3:13-CV-00945-VC

**CLASS ACTION**

**NOTICE OF MOTION AND MOTION TO  
DISMISS THE THIRD AMENDED CLASS  
ACTION COMPLAINT FOR  
VIOLATIONS OF THE FEDERAL  
SECURITIES LAWS; MEMORANDUM OF  
POINTS AND AUTHORITIES IN  
SUPPORT THEREOF**

Date: Dec. 18, 2014  
Time: 10:00 a.m.  
Dept: 4, 17th Floor  
Judge: Hon. Vince Chhabria

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## **NOTICE OF MOTION AND MOTION TO DISMISS**

TO THE COURT, ALL PARTIES AND THEIR COUNSEL OF RECORD:

PLEASE TAKE NOTICE that on Thursday, December 18, 2014 at 10:00 a.m., or as soon thereafter as counsel may be heard, in the courtroom of the Honorable Vince Chhabria, at the United States Courthouse, 450 Golden Gate Avenue, San Francisco, CA 94102, Defendant Epocrates, Inc. (“Epocrates” or the “Company”), and Defendants Rosemary A. Crane and Patrick D. Spangler (together, the “Individual Defendants”) (collectively, “Defendants”), will and hereby do move this Court for an order granting their Motion to Dismiss Plaintiffs’ Third Amended Class Action Complaint (the “Third Amended Complaint” “TAC” or “¶”) with prejudice.

10 Defendants' motion seeks dismissal of all claims against them and is brought pursuant to  
11 Rules 9(b) and 12(b)(6) of the Federal Rules of Civil Procedure ("FRCP"), as well as the provisions  
12 of the Private Securities Litigation Reform Act of 1995 (the "Reform Act" or "PSLRA"), 15 U.S.C.  
13 §§ 78u-4 & 5. This motion is based on this Notice and the accompanying Memorandum of Points  
14 and Authorities; the Request for Judicial Notice; the Declaration of Michael T. Jones ("Jones  
15 Decl."); the papers on file in the action; the argument of counsel at the hearing; and other such  
16 matters as may be considered by the Court.

**ISSUES TO BE DECIDED (Civil Local Rule 7-4(a)(3))**

1. Have Plaintiffs alleged sufficiently a claim under Section 10(b)/Rule 10b-5?
  2. Have Plaintiffs pled a cause of action for control person liability under Section 20(a)?

## **MEMORANDUM OF POINTS AND AUTHORITIES**

## **I. PRELIMINARY STATEMENT.**

22 In their *fourth complaint*, Plaintiffs fail to justify the Court’s patience and willingness to  
23 give them yet another chance to present a colorable securities fraud claim. Borrowing the Court’s  
24 words from the last hearing, Plaintiffs allege in conclusory fashion that Epocrates was “robbing  
25 Peter [2Q, 3Q, 4Q] to pay Paul [1Q].” But the TAC lacks particularized facts supporting a strong  
26 inference that, as of 1Q, Defendants knew that the Company would not meet its financial  
27 projections for 2Q-4Q such that they intentionally deceived investors. To establish scienter,  
28 Plaintiffs could have “either (1) point[ed] to a dramatically false statement that itself creates a

1 strong inference of deliberate recklessness or actual knowledge of falsity; or (2) provid[ed]  
2 particularized allegations of scienter with respect to each [Individual] Defendant.” *Police Ret. Sys.*  
3 *of St. Louis v. Intuitive Surgical, Inc.*, 2012 WL 1868874, at \*16 (N.D. Cal. May 22, 2012), *aff’d*,  
4 759 F.3d 1051 (9th Cir. 2014). Plaintiffs have done neither, and Ninth Circuit case law mandates  
5 dismissal. *See, e.g., In re NVIDIA Corp. Sec. Litig.*, 768 F.3d 1046, 1056-59 (9th Cir. 2014) (no  
6 scienter as to company’s delay in disclosing product defects where company was investigating  
7 problem and disclosed only upon realizing liability would exceed its normal reserves: “while the  
8 complaint may plausibly allege knowledge of the [problem], it does not plausibly allege that  
9 [defendants] intentionally misled investors . . . by not disclosing the problem sooner”); *Police Ret.*  
10 *Sys. of St. Louis v. Intuitive Surgical, Inc.*, 759 F.3d 1051, 1061-63 (9th Cir. 2014) (no scienter as to  
11 denials that sales force observed delayed deals, reduced system sales, or impact on buying patterns  
12 due to economic downturn where complaint failed to allege facts sufficient to raise strong inference  
13 that individual defendants knew of those circumstances).

14 Plaintiffs’ latest attempt to state a claim differs little from their prior efforts and fails to  
15 address the Court’s key concerns. When dismissing the FAC,<sup>1</sup> the Court instructed that to survive  
16 dismissal, Plaintiffs needed to allege particularized facts “rais[ing] a strong inference that Crane and  
17 Spangler knew (or suspected) that the first-quarter contract restructuring process was but a  
18 temporary band-aid that would not help the company avoid performance shortfalls . . . in future  
19 quarters.” June 4, 2014 Order (“Order”) at 2. After Plaintiffs failed to address the Court’s concerns  
20 in the SAC, the Court instructed that any further amendment include **details** about the new  
21 contractual arrangements (*i.e.*, what they were worth compared to the old arrangements) to allow  
22 the Court to determine whether the new deals were such a “massive sacrifice of the future,” such  
23 that it was “obvious to anyone who [was] involved in it, including Crane and Spangler, . . . that the  
24 company was in much different shape than represented at the end of March and at the end of May.”  
25 Ex. M (10/2/14 Hearing Tr.) at 56:8-12.<sup>2</sup> Despite being advised that this was their last chance,

26  
27 <sup>1</sup> “FAC” refers to Plaintiffs’ [First] Amended Complaint (Dkt. No. 36), “SAC” refers to Plaintiffs’  
Second Amended Complaint (Dkt. No. 65).

28 <sup>2</sup> All references to “Ex.” are to the exhibits to the Jones Decl. submitted herewith. Defendants have  
concurrently filed a Request for Judicial Notice in support of their motion. In deciding this motion,

1 Plaintiffs have again ignored the Court’s direction by failing to provide *any* of the particularized  
2 facts this Court deemed necessary to establish the required strong inference of intent to deceive.  
3 Instead, the TAC largely repackages, reorganizes, and realleges the same conclusory allegations this  
4 Court previously found deficient in its June 4 Order and at the October 2 Hearing.

5 After four bites at the apple, the TAC should be dismissed with prejudice:

- 6 • ***No Scienter***: Even if Plaintiffs had adequately alleged Defendants’ knowledge of the  
7 future specific impact on 2Q, 3Q, and 4Q of the expanding regulatory queues—they have  
8 not—the TAC fails to “plausibly allege that [Defendants] intentionally misled investors, or  
acted with deliberate recklessness by not disclosing [the specific future impact of the  
regulatory delays] sooner.” *NVIDIA*, 768 F.3d at 1056-57.
  - 9 ○ ***No Facts Concerning “New Arrangements”***: By failing to add *any* specific details  
10 about the new contractual arrangements, Plaintiffs do not “raise a strong inference  
11 that Crane and Spangler knew (or even suspected) that the first-quarter contract  
12 restructuring process was but a temporary band-aid that would not help the  
13 company avoid performance shortfalls . . . in future quarters.” Order at 2.
  - 14 ○ ***No Specific Facts Giving Rise to a Strong Inference of Scienter***: The motiveless  
15 fraud alleged by Plaintiffs makes no sense and cannot withstand the Ninth Circuit’s  
16 pleading requirements for scienter. Plaintiffs’ continued reliance on general  
17 corporate motives and hypothetical scenarios cannot survive dismissal.
  - 18 ○ ***Confidential Witnesses (“CWs”) Allegations Insufficient***: To the limited extent  
19 the TAC amends the prior CW allegations, it offers only superficial details or more  
20 conclusory allegations about Defendants’ purported knowledge of the alleged  
21 contract renegotiation process and its purported generic impact on the Company.
  - 22 ○ ***GAAP Allegations Insufficient***: Despite numerous attempts to do so, Plaintiffs  
23 again fail to plead sufficient facts to support a GAAP violation or, more  
24 importantly, a finding that Crane or Spangler were aware of any such violation.
- 25 • ***No Material Misstatements or Omissions***: Plaintiffs’ omission allegations fail, as  
26 Epocrates adequately disclosed the risk of lengthier customer regulatory approvals on the  
27 timing of revenue recognition, and no duty required disclosure – in 1Q 2011 or earlier –  
that these risks would have a material impact on future revenues. Plaintiffs’ misstatement  
allegations likewise fail, as the alleged misstatements are non-actionable as immaterial,  
corporate puffery, accurate statements of historical fact, and/or safe harbor-protected.
- 28 • ***No Loss Causation***: The TAC fails to adequately plead any causal link between the  
alleged omissions and misstatements and any loss suffered, because the complained-of  
fraud was never revealed, through the Company’s August 2011 disclosures or otherwise.

## 25 **II. A HIGHER PLEADING STANDARD APPLIES TO SECURITIES FRAUD CASES.**

26 To survive dismissal, Plaintiffs must satisfy the heightened requirements of Rule 9(b) as

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27 the Court may consider documents incorporated by reference and matters of which a court may take  
28 judicial notice. *Tellabs, Inc. v. Makor Issues & Rights, Ltd.*, 551 U.S. 308, 321 (2007).

1 well as the “more exacting” pleading requirements of the PSLRA. *Zucco Partners, LLC v.*  
2 *Digimarc Corp.*, 552 F.3d 981, 990 (9th Cir. 2009).<sup>3</sup> The PSLRA requires that a complaint plead  
3 both falsity and scienter with particularity. *Id.*<sup>4</sup> To allege scienter, Plaintiffs must “state with  
4 particularity facts giving rise to a strong inference that the defendant acted with the required state of  
5 mind.” 15 U.S.C. § 78u-4(b)(2)(A).<sup>5</sup> The “inference of scienter must be more than merely  
6 plausible or reasonable—it must be cogent and at least as compelling as any opposing inference of  
7 nonfraudulent intent.” *Tellabs*, 551 U.S. at 314. The PSLRA’s heightened pleading requirements  
8 “are an unusual deviation from the usually lenient requirements of federal rules pleading.” *Ronconi*  
9 *v. Larkin*, 253 F.3d 423, 437 (9th Cir. 2001). The court must weigh competing inferences and “only  
10 allow the complaint to survive a motion to dismiss if the malicious inference is at least as  
11 compelling as any opposing innocent inference.” *Zucco*, 552 F.3d at 991; *see also Gompper v.*  
12 *VISX, Inc.*, 298 F.3d 893, 897 (9th Cir. 2002) (“[T]he court must consider all reasonable inferences  
13 . . . including inferences unfavorable to the plaintiffs.”).

14 **III. PLAINTIFFS FAIL TO PLEAD “COGENT AND COMPELLING” FACTS**  
15 **ESTABLISHING A “STRONG INFERENCE” OF SCIENTER.**

16 Despite four attempts to do so, Plaintiffs have not alleged facts giving rise to a strong  
17 inference of scienter and cannot satisfy these stringent pleading requirements. The TAC, like  
18 Plaintiffs’ prior three complaints, lacks a coherent theory of fraud that could support even a  
19 reasonable inference that Defendants acted with fraudulent intent, much less the “cogent and  
20 compelling” inference required to be balanced against non-fraudulent inferences under *Tellabs*.  
21 Taken together, Plaintiffs’ allegations paint the picture of a motiveless, profitless scheme

22 \_\_\_\_\_  
23 <sup>3</sup> The elements of a Section 10(b) or Rule 10b-5 claim are: (1) a material misrepresentation or  
24 omission by the defendant; (2) scienter; (3) a connection between the misrepresentation or omission  
and the purchase or sale of a security; (4) reliance upon the misrepresentation or omission; (5)  
economic loss; and (6) loss causation. *NVIDIA*, 768 F.3d at 1052.

24 <sup>4</sup> To allege falsity, Plaintiffs must specify “each statement alleged to have been misleading, [and]  
the reason or reasons why the statement is misleading.” 15 U.S.C. § 78u-4(b)(1)(B).

25 <sup>5</sup> “Scienter” refers to “a mental state embracing intent to deceive, manipulate, or defraud.” *Ernst &*  
26 *Hochfelder*, 425 U.S. 185, 193 n.12 (1976). The Ninth Circuit has explained that scienter  
requires “a strong inference of, at a minimum, deliberate recklessness.” *NVIDIA*, 768 F.3d at 1053.  
27 “[P]laintiff must plead a highly unreasonable omission, . . . an extreme departure from the standards  
of ordinary care, and which presents a danger of misleading buyers or sellers that is either known to  
28 the defendant or is so obvious that the actor must have been aware of it.” *Zucco*, 552 F.3d at 991.

1 perpetrated by Defendants for a single quarter—for which Epocrates made *no* external  
2 projections—only to disappoint the market the very next quarter. Despite the Court’s clear  
3 mandate, the TAC adds no further factual allegations to raise a strong inference that Crane and  
4 Spangler knew that the alleged first-quarter contract restructuring process was a temporary fix such  
5 that the Company would be unable to meet its *annual* revenue guidance three quarters later. Having  
6 not provided *any* details about the new contractual arrangements, the fraudulent inference here is  
7 not nearly as compelling as the opposing innocent inference—that as various factors impacted 2Q  
8 2011 results, Epocrates accurately reported those results and revised its annual earnings guidance to  
9 reflect that 2Q reality. Moreover, as discussed in Defendants’ prior motions to dismiss,<sup>6</sup> the TAC  
10 does not come close to meeting the Ninth Circuit’s standards for pleading scienter, i.e., “stat[ing]  
11 with particularity facts giving rise to a strong inference that the [Defendants] acted with the required  
12 state of mind.” *In re Rigel Pharm., Inc. Sec. Litig.*, 697 F.3d 869, 877 (9th Cir. 2012).

13           **A.     Plaintiffs Fail To Adequately Plead Details About The New Contractual**  
14           **Arrangements.**

15           The TAC fails to include facts explaining the nature of, or quantifying in any way, the new  
16 contractual arrangements—a deficiency this Court highlighted. Plaintiffs allege that Defendants  
17 engaged in a fraudulent revenue management scheme to cancel and renegotiate DocAlerts contracts  
18 that allegedly: (i) concealed a known trend – expanding regulatory queues – that was having a  
19 material, negative impact on revenue; (ii) allowed the Company to meet market expectations for 1Q  
20 2011 only by accelerating revenue recognition at the expense of revenue in subsequent quarters; and  
21 (iii) created the false appearance of revenue growth trajectory in 1Q 2011 that would not be  
22 sustained and ultimately was not sustained in 2Q 2011. TAC ¶ 85. Seizing on a suggestion from  
23 the last hearing, Plaintiffs make the unsubstantiated claim that Defendants were “robbing Peter [2Q,  
24 3Q, 4Q] to pay Paul [1Q].” TAC ¶ 65. But the TAC lacks any factual allegations to support that  
25 the new deals were such a “massive sacrifice of the future,” that it was “obvious to anyone who  
26 [was] involved in it, including Crane and Spangler, . . . that the company was in much different

27  
28           <sup>6</sup> “FMTD” refers to Defendants’ Motion to Dismiss the First Amended Complaint (Dkt. No. 39);  
“SMTD” refers to Defendants’ Motion to Dismiss the Second Amended Complaint (Dkt. No. 67).

1 shape than represented at the end of March and at the end of May.” Ex. M at 56:8-12.

2       The TAC contains no concrete examples of the new arrangements, let alone details about  
3 how much a new contract was worth in comparison to an old contract. The TAC instead includes  
4 vague references to items that *might* be included in a new contractual arrangement, such as  
5 allegations of: (i) exchanging unused DocAlerts for surveys (CW2, TAC ¶ 36); (ii) trading three  
6 unused DocAlerts in the old contract for four in the new, thereby offering a “free” alert (CW7, TAC  
7 ¶ 37); and (iii) providing enhanced product listing or products with a messaging component (CW5,  
8 TAC ¶ 38). However, these allegations contain no new facts,<sup>7</sup> and the “examples” provided are  
9 abstract, merely listing new services that *might* have been included in the new contracts.

10       **Vague Allegations Concerning Discounts and Incentives:** While CW2 is the only CW to  
11 identify clients whose “big contracts” were renegotiated, TAC ¶ 35, his allegation pertaining to  
12 “examples of incentives” offered under the new contracts does not, from the face of the TAC,  
13 involve these specific clients, *see* TAC ¶ 36. Regardless, CW2 provided the same “examples” in  
14 the SAC—additional DocAlerts and substitution of surveys, *see supra* note 7—with any details  
15 suggesting that the new contracts were “bad” for Epocrates or would prevent the Company from  
16 achieving its annual guidance three quarters later. *See* Ex. M at 18:14-25. CW2 again vaguely  
17 asserts that “[customers] were, at times, given discounts that were applied to the new contracts.”  
18 *Compare* TAC ¶ 36, *with* SAC ¶ 52.

19       CW5’s example is equally flawed. CW5 does not name any customer, alleging only vaguely  
20 that deals were made with the Company’s “best customers.” TAC ¶ 38. Without further  
21 elaboration, CW5 simply alleges that customers received incentives in the form of “enhanced  
22 product listing or products with a messaging component” and makes the unsubstantiated allegation  
23 that “in each case they would open a new contract with equal or more value to the customer.” TAC  
24 ¶ 38. This allegation states the conclusion with no facts. Again, all of these allegations were in the  
25 SAC, *see supra* note 7, and Plaintiffs have not added *details* concerning the incentives and  
26 discounts allegedly offered to customers in connection with these new contracts.

27       <sup>7</sup> *Compare* TAC ¶ 36, *with* SAC ¶ 52 (CW2 discussing surveys); TAC ¶ 37, *with* SAC ¶ 48 (CW7  
28 discussing exchanging three unused DocAlerts in the old contract for four in the new); TAC ¶ 38,  
with SAC ¶ 36 (CW5 discussing enhanced product listings and messaging components).

1           ***Offering a “Free” Alert:*** The most elaborate attempt by Plaintiffs to provide an example of  
2 new deal terms actually undermines their theory of fraud. CW7 alleges that he “had to offer  
3 incentives – for example trading three unused DocAlerts in the existing contract for four in the new  
4 contract (thus offering effectively a ‘free’ alert) – in order to convince his customers to renegotiate.”  
5 TAC ¶ 37. CW7’s lone, vague allegation leaves this Court to guess the depth and breadth of his  
6 practice of “offer[ing] incentives,” as it provides no details about which customers were involved in  
7 these deals, how often such deals were made, or how much the new deals were worth in comparison  
8 to the old ones—*i.e.*, how one DocAlert “freebie” impacted the value of the new contracts. Rather,  
9 CW7’s example is the type of “good deal” for the Company that the Court alluded to in the last  
10 hearing:

11           THE COURT: But the problem with your example is that you’ve extended the  
12 date and you’ve gotten more money out of them for exactly the same products  
13 that you previously contracted for. Previously, you contracted for four DocAlerts  
14 for a thousand dollars, and you, Epocrates, go to your client and you say, you  
15 know what, you’re not going to get the benefit of the four DocAlerts for your  
thousand dollars, so I’ll tell you what, we’ll cut you a break and . . . we’ll  
disseminate the two DocAlerts for you that . . . you weren’t going to get under this  
contract. Just pay us an additional \$500. That sounds like a pretty awesome deal  
for Epocrates and its shareholders.

16 Ex. M at 32:21-33:9. Plaintiffs have thus actually pled facts showing that the Company was able to  
17 recognize revenue on the original contract (four DocAlerts on the old deal) in addition to booking  
18 future new revenue (three of the four DocAlerts on the new deal) to be recognized in later periods.

19           Plaintiffs did not fulfill their promise to “go back to each of the[] confidential witnesses and  
20 ask them for more specifics of what was in the new contract.” *Id.* at 80:5-8. Instead, Plaintiffs  
21 repurposed a handful of allegations from the previously identified witnesses on the issue of the new  
22 deals. Because the TAC provides no details regarding the new contractual arrangements, Plaintiffs  
23 have failed to adequately allege that Defendants were aware of any quantified future impact of the  
expanding regulatory queues, that Defendants intentionally misled investors, or that Defendants  
24 acted with deliberate recklessness by not disclosing the specific future revenue impact sooner.  
25

26           **B.       Plaintiffs’ Confidential Witnesses Allegations Add No Details  
27                   That Support Securities Fraud.**

28           The CW allegations fail to “raise a strong inference that Crane and Spangler knew (or

1 suspected) that the first-quarter contract restructuring process was but a temporary band-aid that  
2 would not help the company avoid performance shortfalls . . . in future quarters.” Order at 2.  
3 Plaintiffs’ CW allegations are recycled allegations which this Court has already rejected as  
4 insufficient to establish a strong inference of scienter.<sup>8</sup> To the extent Plaintiffs endeavor to bolster  
5 their prior CW allegations, the amendments are superficial. For example, the TAC adds the  
6 allegations that CW7 worked at Epocrates from 2008 to late 2011, and that CW6 worked at the  
7 Company from 2008 to 2011. TAC ¶¶ 37, 60. But in both instances, it remains unclear whether  
8 these CWs were even employed during the entire Class Period. *See* SMTD at 7. These allegations  
9 do not even clear the first hurdle of the *Zucco* dual-pronged analysis. *Id.*<sup>9</sup> Moreover, the fact  
10 remains that CW7’s single allegation not only fails to give rise to the requisite strong inference of  
11 scienter, but rather supports Defendants’ argument for dismissal. *See supra* at 7.

12 Otherwise, Plaintiffs simply augment the CW allegations to assert *more* conclusory  
13 allegations about the contract renegotiation process and Defendants’ knowledge thereof. For  
14 instance, CW1 provides hearsay about another employee’s sentiments regarding the alleged  
15 redirecting of the sales team’s efforts from booking to renegotiating. TAC ¶ 32. CW1 and CW5  
16 provide new allegations about how the sales team’s time was spent “redoing all the contracts instead  
17 of booking new business,” with CW1 conclusorily asserting that such events “had an impact on  
18 long-term revenue.” *Id.*; *see also* TAC ¶ 54. These new allegations essentially boil down to  
19 disgruntled employees’ hindsight opinion about misplaced manpower. Plaintiffs do not attempt to  
20 quantify the future impact, supposedly known as of 1Q 2011, that would render Ms. Crane’s or Mr.  
21 Spangler’s statements knowingly false when made. Not only does the TAC fail to allege any facts  
22 that any of these CWs told Defendants that their statements were false or materially misleading,  
23 Plaintiffs do not offer a single CW who alleges those facts. Not one CW said that the 1Q actual  
24 results were false or that Defendants were giving misleading full year 2011 future guidance. Even

25 \_\_\_\_\_  
26 <sup>8</sup> Plaintiffs add CW9, an engineer who claims that there was a limit on how many DocAlerts could  
27 be disseminated in a given time frame. TAC ¶ 47. CW9’s lone allegation does not bolster  
Plaintiffs’ claims, and the TAC does not include sufficient detail about CW9 to establish even his  
presence throughout the duration of the Class Period, let alone his reliability. *See* FMTD at 10.

28 <sup>9</sup> Under *Zucco*, a CW must be described with sufficient particularity to establish his reliability and  
personal knowledge, and his statements must themselves be indicative of scienter. 552 F.3d at 995.

1 if Plaintiffs' conclusory allegations are true, a Company's decision to shift its sales force's focus  
2 does not demonstrate Defendants acted with scienter, intentionally seeking to deceive investors.  
3 Given the TAC's reference to "all these [CWS] who played an integral role," Ex. M at 21:13-14, it  
4 is even more telling that Plaintiffs could not provide any additional details regarding the new deals.

5       **C.     The TAC Otherwise Fails To Establish Scienter.**

6       **Lack of Personal Benefit:** Plaintiffs' repeated failure to allege *any* tangible, personal  
7 benefit received by the Individual Defendants as a result of the purported fraud weighs against an  
8 inference of scienter. *See* FMTD at 8-9; SMTD at 5. Like its predecessors, the TAC does not—and  
9 cannot—allege that the Individual Defendants engaged in insider trading or otherwise received any  
10 increased personal benefit as is typically alleged in securities cases.<sup>10</sup> The TAC merely recycles the  
11 SAC's speculation regarding hypothetical motives and generic allegations regarding incentive-  
12 based executive compensation,<sup>11</sup> which the Ninth Circuit repeatedly rejects as inadequate to  
13 establish a strong inference of scienter. *See* SMTD at 3-5; SMTD Reply at 2-3. "If [such] simple  
14 allegations of pecuniary motive were enough to establish scienter, virtually every company . . . that  
15 experiences a downturn . . . could be forced to defend securities fraud actions." *Zucco*, 552 F.3d at  
16 1005. That Individual Defendants retained *all* of their Epocrates stock during the Class Period  
17 negates any inference of scienter.<sup>12</sup>

18       **Corporate Reshuffling:** The TAC also copies virtually verbatim the SAC's allegations that  
19 certain employees were demoted or terminated, or otherwise departed from Epocrates.<sup>13</sup> These  
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<sup>10</sup> The Ninth Circuit has repeatedly found no strong inference of scienter even in cases with  
22 allegations of actual personal benefit to the individual defendants. *See, e.g., In re Vantive Corp.*  
23 *Sec. Litig.*, 283 F.3d 1079, 1093-96 (9th Cir. 2002) (no scienter where chairman sold 74% of  
24 holdings, CEO sold 17%, CFO sold 32%, and other officers sold 26-55%); *Metzler Inv. GMBH v.*  
*Corinthian Colleges, Inc.*, 540 F.3d 1049, 1067 (9th Cir. 2008) (no scienter where CFO sold 100%,  
CEO sold 37%, and COO sold none); *Ronconi*, 253 F.3d at 435-36 (no scienter where GC sold  
98%, CFO sold 17%, and CEO sold 10%).

25       <sup>11</sup> Compare TAC ¶ 75, with SAC ¶ 78; TAC ¶ 129, with SAC ¶ 167; TAC ¶ 130, with SAC ¶ 168.

26       <sup>12</sup> See, e.g., *In re Worlds of Wonder Sec. Litig.*, 35 F.3d 1407, 1424-25 (9th Cir. 1994) ("[I]f . . . the  
27 Officers knew [the company] was heading for financial disaster, they probably would have bailed  
incurred the same large losses as did the Plaintiffs[.]"); *see also* FMTD at 8-9; SMTD at 5.

28       <sup>13</sup> Compare TAC ¶¶ 61, 128, with SAC ¶¶ 56, 166; TAC ¶ 62, with SAC ¶ 57 (Ochoa); TAC ¶ 63,  
with SAC ¶ 58 (Wong); TAC ¶ 64, with SAC ¶ 59 (CW3); TAC ¶ 69, with SAC ¶ 64 (Podbere).

1 allegations still fail to raise the statutorily required strong inference of scienter.<sup>14</sup> Again, Plaintiffs’  
2 assertion that Wong—an employee who is not alleged to have been interviewed by Plaintiffs—was  
3 supposedly demoted because he “resisted the scheme and refused to recognize accelerated revenue”  
4 is based entirely on speculation by CW3. TAC ¶ 58. Wong was not terminated, but rather replaced  
5 as Director of Revenue Accounting in January 2011 (*i.e.*, pre-IPO and pre-Class Period) and  
6 remained an employee of the Company. *Id.* Moreover, because Wong left *on his own accord* after  
7 more than eight months, Plaintiffs are required—but have failed—to “plead facts refuting other  
8 reasonable assumptions . . . for [his] resignation to be strongly indicative of scienter.” *City of*  
9 *Dearborn Heights Act 345 Police & Fire Ret. Sys. v. Align Tech., Inc.*, 2013 WL 6441843, at \*14  
10 (N.D. Cal. Dec. 9, 2013) (no scienter where CFO resigned and remained employee for six months);  
11 *see also NVIDIA*, 2010 WL 4117561, at \*11 (similar).

12 For the same reasons, the resignation of Podbere—also not alleged to have spoken with  
13 Plaintiffs—does not support a strong inference of scienter. TAC ¶ 69. His resignation was after the  
14 end of the Class Period, when Epocrates disappointed the market with the release of its second  
15 quarter 2011 financial results and its revised earnings guidance for that year. *Id.* Because  
16 “[c]orporate executives are held accountable for the corporation’s financial performance; when that  
17 performance suffers, those executives are often replaced. . . . There is simply no evidence, or even  
18 a reasoned inference, that [the] departure was attributable to anything other than personal  
19 accountability for [the company’s] poor financial performance.” *City of Roseville Emps.’ Ret. Sys.*  
20 *v. Sterling Fin. Corp.*, 2013 WL 3990798, at \*39 (E.D. Wash. Aug. 5, 2013).

21 Likewise, Plaintiffs’ conclusory allegations that Ochoa—another employee who is not  
22 alleged to have been interviewed by Plaintiffs—and CW3 were terminated after alleged  
23 disagreements over the Company’s revenue recognition practices cannot support a strong inference  
24 of scienter. TAC ¶¶ 62, 64, 128. That former employees and Defendants may have had divergent  
25 business judgments does not by itself establish a claim for securities fraud. *See Zucco*, 552 F.3d at  
26 998 (allegations of disagreement within the corporation over its accounting processes not indicative

27 <sup>14</sup> “Notable departures are not in and of themselves evidence of scienter.” *In re Cornerstone*  
28 *Propane Partners, L.P. Sec. Litig.*, 355 F. Supp. 2d 1069, 1092-93 (N.D. Cal. 2005); *see also*  
FMTD Reply at 11-13; SMTD Reply at 9.

1 of scienter); *Metzler*, 540 F.3d at 1069 (allegations regarding “disagreement and questioning” about  
2 accounting insufficient to establish of scienter).

3       **GAAP-Based Allegations:** Plaintiffs again fail to plead sufficient facts to support a GAAP  
4 violation, and it remains “[un]clear how important [the GAAP] allegations are to [Plaintiffs’]  
5 contention that the defendants acted with scienter.” Order at 3. The TAC recycles the SAC’s  
6 allegations regarding the “use it or lose it” clauses of the DocAlert contracts. *Compare* TAC ¶¶  
7 29, 30, 55, *with* SAC ¶¶ 46, 36. These allegations confirm that Epocrates had the right to  
8 recognize revenue from the cash-deferred revenues at the conclusion of the contracts; it did not  
9 need to incentivize customers to cancel their DocAlert contracts (or to enter into new contracts for  
10 different services) in order to recognize revenue. *See* SMTD at 9; SMTD Reply at 4-6. The most  
11 cogent and compelling inference to be drawn from the alleged facts is that Epocrates took  
12 appropriate steps to keep customers happy by reworking agreements to make sure that some  
13 services were delivered despite customers’ internal delays. SMTD at 7.

14       Plaintiffs’ accounting allegations again fail to support scienter. The TAC still fails to allege  
15 the “approximate amount by which revenues and earnings were overstated”—a necessary “basic  
16 detail” in accounting fraud allegations. *Vantive*, 283 F.3d at 1091; *see also* FMTD at 16-17; SMTD  
17 at 9. Even if the TAC adequately alleged a GAAP violation—it does not “[t]he mere publication  
18 of inaccurate accounting figures, or a failure to follow GAAP, without more, does not establish  
19 scienter.” *Worlds of Wonder*, 35 F.3d at 1426. Even in cases with a restatement—which is notably  
20 lacking here<sup>15</sup>—to allege a strong inference of scienter for a violation of GAAP, Plaintiffs must  
21 allege that Defendants “knowingly and recklessly engaged in improper accounting practices,”  
22 *Metzler*, 540 F.3d at 1068–69, detailing “how or when each defendant became aware of the  
23 allegedly improper accounting practices” and “the extent of each defendant’s contribution or  
24 involvement,” *In re Pacific Gateway Exch., Sec. Litig.*, 169 F. Supp. 2d 1160, 1167 (N.D. Cal.  
25 2001); *see also* FMTD at 18-19. The TAC alleges no new facts supporting the existence of a

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<sup>15</sup> Epocrates’ financials have been repeatedly audited without a restatement and “nobody—the SEC,  
27 [the Company’s] auditors, or anyone else—has suggested [the Company] should or must restate its  
28 financial reports.” *In re 2007 Novastar Fin., Inc., Sec. Litig.*, 2008 WL 2354367, at \*3 (W.D. Mo.  
June 4, 2008), *aff’d*, 579 F.3d 878 (8th Cir. 2009). The TAC’s pleading inadequacies are amplified  
by the lack of restatement. *Id.*; FMTD at 17-18; SMTD at 9-10.

1 GAAP violation, let alone any Defendant's knowledge thereof.

2 **IV. PLAINTIFFS AGAIN FAIL TO ADEQUATELY ALLEGE ANY ACTIONABLE**  
3 **MISSTATEMENT OR OMISSION.**

4 **A. No Duty To Disclose.**

5 Plaintiffs continue to allege omissions related to the impact of regulatory delays on the  
6 timing of revenue recognition in the future, allegedly disclosed later as the "truth" when Epocrates  
7 announced disappointing results one quarter later. However, for an omission to be actionable, there  
8 must be a duty to disclose the underlying noncompliance or misconduct. *Retail Wholesale & Dep't*  
9 *Store Union Local 338 Ret. Fund v. Hewlett-Packard Co.*, 2014 WL 2905387, at \*7 (N.D. Cal. June  
10 25, 2014). A duty of disclosure is only triggered if necessary to prevent a statement from being so  
11 incomplete as to mislead. *Matrixx Initiatives, Inc. v. Siracusano*, 131 S. Ct. 1309, 1321-22 (2011).

12 Defendants had *no* duty to disclose the allegedly omitted information related to the impact  
13 of regulatory delays on the timing of revenue recognition and the Company's ability to meet its  
14 annual guidance. *See* SMTD at 10-13.<sup>16</sup> Defendants were not obligated to make predictions to the  
15 market about the company's quarterly revenue prospects prior to releasing actual quarterly results.  
16 *See* SMTD at 11-12. "The Ninth Circuit has consistently rejected claims that a company has a duty  
17 to predict the results for an uncompleted quarter or for future periods. By disclosing its historical  
18 results for all completed periods . . . [Defendants] did not assume an obligation to make guarantees  
19 about subsequent periods." *Steckman v. Hart Brewing, Inc.*, 1996 WL 881659, at \*3 (S.D. Cal.  
20 Dec. 24, 1996), *aff'd*, 143 F.3d 1293 (9th Cir. 1998). Once Epocrates disclosed these specific risks,  
21 it was under no further duty to disclose the risks' estimated future impact.<sup>17</sup>

22 Plaintiffs have not adequately pleaded that Defendants affirmatively created an impression  
23 of a state of affairs that differed in a material way from the one that actually existed. *See Brody v.*

24 <sup>16</sup> To the extent the TAC alleges that Defendants "misled investors about the Company's true  
25 business trends – expanding regulatory queues – that were having a material, negative impact on the  
26 Company's prospects," *see* TAC ¶ 39, Plaintiffs are again complaining about a "trend" that was not  
27 required to be disclosed. *NVIDIA*, 768 F.3d at 1054-56 (holding Item 303 does not create a duty to  
28 disclose for purposes of Section 10(b) and Rule 10b-5); *Intuitive*, 759 F.3d at 1061 (same); *see also*  
SMTD at 10-13.

27 <sup>17</sup> *See, e.g., Eshelman v. Orthoclear Holdings, Inc.*, 2009 WL 506864, at \*6 (N.D. Cal. Feb. 27,  
28 2009) (where it already disclosed litigation-related risks, company was not required to further  
predict outcome or estimate future impact).

1 *Transitional Hosps. Corp.*, 280 F.3d 997, 1006 (9th Cir. 2002) (affirming dismissal). Epocrates’  
2 public statements described the state of affairs: expanding regulatory queues were causing internal  
3 approval delays at pharmaceutical companies, which could impact the timing of revenue  
4 recognition. *See* Ex. A (risk disclosure chart). Plaintiffs maintain that Defendants “created the false  
5 appearance of a revenue growth trajectory in 1Q 2011 that could not be sustained and ultimately  
6 was not sustained in 2Q 2011.” TAC ¶ 39. But Epocrates *never* made public quarterly projections,  
7 and the Company in fact met 1Q 2011 internal and external expectations. Regardless of how  
8 “surprised” this made CW1, TAC ¶ 65, Plaintiffs do not provide facts showing the Company had  
9 reason to doubt its ability to stay on course. Instead, Plaintiffs claim only that the Company’s  
10 *internal* 2Q 2011 expectations were unachievable, supported only by conclusory allegations, TAC  
11 ¶ 39; post-hoc summarizations, TAC ¶ 65 (“In 2Q 2011, however, the Company fell short of its  
12 internal revenue forecast. CW1 explained that one could not accelerate revenue indefinitely . . .”);  
13 and vague assertions, TAC ¶ 66 (“CW2 and the rest of the revenue accounting team wondered how  
14 the Company could possibly meet its 2Q 2011 revenue expectations . . .”). Despite Plaintiffs’  
15 efforts to convince this Court to adopt an unworkable disclosure model that contradicts Ninth  
16 Circuit law, none of their allegations establishes a duty to disclose here.

17       **B.       No Material Misstatements Or Omissions.**<sup>18</sup>

18       Plaintiffs continue to allege that Defendants omitted material information regarding (i) risks  
19 related to the potential impact of regulatory delays (as opposed to customers’ internal approvals) on  
20 revenue; and Plaintiffs allege as misleading Defendants’ statements regarding (ii) changes in the  
21 Company’s revenue and revenue recognition practices; (iii) “positive momentum,” “visibility” into  
22 future revenue, and strong performance during 1Q 2011; and (iv) responses to stated questions  
23 regarding customer regulatory queues. *See, e.g.,* TAC ¶¶ 5, 85.

24       **Risk Disclosures Concerning Potential Regulatory Delays:** Plaintiffs allege Defendants  
25 made “faulty risk disclosures concerning potential FDA reviews (as opposed to known internal  
26 regulatory reviews).” *See* TAC ¶¶ 71-74, 82, 85. Epocrates’ filings, however, described the

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<sup>18</sup> For the Court’s convenience, Jones Decl. Ex. N is a chart summarizing the alleged misstatements  
and/or omissions and the grounds from Defendants’ briefs supporting dismissal of each.

1 regulatory environment for DocAlerts—disclosing that “the timing of [FDA] approval for new  
2 pharmaceutical products or for new approved uses for existing products,” was a factor that “could  
3 affect the timing of our interactive services revenue,” and specifically addressed the potential for  
4 delays resulting from clients’ internal approvals—warning that recognition of revenue “may be  
5 subject to delays over which we have little or no control, including those that result from the client’s  
6 need for internal approvals.” Ex. B (S-1/A) at 18-19; Ex. E (3/31/11 Form 10-K) at 29; Ex. H  
7 (5/12/11 Form 10-Q) at 37. Plaintiffs’ mischaracterization of these disclosures as “vague” falls flat:  
8 “No matter how detailed and accurate disclosure statements are, there are likely to be additional  
9 details that could have been disclosed but were not.” *Brody* v. 280 F.3d at 1006.<sup>19</sup>

10       ***Statements on Changes in the Company’s Accounting Policies:*** Plaintiffs allege as false or  
11 misleading Defendants’ statement in the 1Q 2011 Form 10-Q that there were no significant changes  
12 in the Company’s critical accounting policies during the quarter ended March 31, 2011. TAC ¶ 87.  
13 Plaintiffs contend that “the recognition of revenues upon the cancellation and repapering of  
14 contracts with the major pharmaceutical companies during the first three months of 2011 constituted  
15 a significant change of accounting policies.” *Id.* Plaintiffs fail to specify a specific change in  
16 accounting policy, and the TAC lacks any factual allegations to support that such information would  
17 be viewed by investors as being material, where the market was already informed that the contracts  
18 were noncancellable, Epocrates already had the money in its possession and disclosed the policy by  
19 which it would be recognized subject to customer internal regulatory approvals, and the Company  
20 only issued *annual* guidance. *See* SMTD Reply at 8.

21       ***Statements on Positive Momentum, Visibility Into Future Revenue, and Strong***  
22 ***Performance in 1Q 2011:*** As previously established by Defendants, the statements regarding  
23 “positive momentum,” revenue “visibility,” and “strong performance,” TAC ¶¶ 5, 78-80, 90-92, 96,  
24 126, are either non-actionable expressions of corporate optimism, accurate statements of historical  
25 fact (for 1Q 2011), or forward-looking statements protected by the PSLRA’s safe harbor

26       <sup>19</sup> Plaintiffs’ continued attempts to compare Epocrates’ regulatory disclosures to comments made by  
27 a competitor during an earnings call do not render Defendants’ disclosures materially false. *See*  
28 *City of Royal Oak Ret. Sys. v. Juniper Networks, Inc.*, 880 F. Supp. 2d 1045, 1066 (N.D. Cal. 2012)  
(rejecting plaintiffs’ argument that defendants should have made a more fulsome disclosure, like the  
one set forth in an FASB guideline example).

1 provision. *See* FMTD at 23; FMTD Reply at 21-22; SMTD at 13-14; SMTD Reply at 9.

2 **Responses to Stated Questions Regarding Regulatory Queues:** Again, Plaintiffs attempt to  
3 mischaracterize an exchange between Ms. Crane and a William Blair analyst about *bookings*  
4 *demand* during the May 10, 2011 analyst call as one about *timing of revenue recognition*. TAC ¶  
5 93. Plaintiffs' allegations are belied by close examination of the actual analyst question and Ms.  
6 Crane's response. *See* FMTD Reply at 22-23; SMTD Reply at 9.

7 **V. PLAINTIFFS DO NOT ADEQUATELY ALLEGE LOSS CAUSATION.**

8 The TAC does not adequately plead loss causation. Plaintiffs cannot establish any causal  
9 link between the alleged omissions and misstatements and any loss suffered, because the  
10 complained-of fraud was never revealed, through the Company's August 2011 disclosures or  
11 otherwise. *See Metzler*, 540 F.3d at 1064; FMTD at 24; SMTD at 15.

12 **VI. PLAINTIFFS' SECTION 20(a) CLAIM SHOULD BE DISMISSED.**

13 Because Plaintiffs have failed adequately to plead a primary violation of the securities laws,  
14 their Section 20(a) "control person" claim fails as a matter of law. *See Zucco*, 552 F.3d at 990.

15 **VII. CONCLUSION.**

16 For the foregoing reasons, the TAC should be dismissed with prejudice as further attempts  
17 would be futile. *See, e.g., Metzler*, 540 F.3d at 1072 (affirming dismissal with prejudice where  
18 "deficiencies . . . persisted in every prior iteration of [the complaint]"); *Zucco*, 552 F.3d at 1007-08  
19 (same). Over three years have passed since the events at issue, and Plaintiffs have had four chances  
20 and over eighteen months to state a claim. The factual paucity of the allegations, their lack of legal  
21 support, and Plaintiffs' inability or unwillingness to follow the Court's pleading instructions  
22 confirm that dismissal with prejudice is warranted.

23 Dated: November 10, 2014

Respectfully submitted,

24 **GOODWIN PROCTER LLP**

25 By: /s/ Michael T. Jones

26 Attorneys for Defendants

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**CERTIFICATE OF SERVICE**

I, Michael T. Jones, hereby certify that a copy of the foregoing document, filed through the CM/ECF system, will be sent electronically to the registered participants as identified on the Notice of Electronic Filing (NEF) and paper copies shall be served by first class mail postage prepaid on all counsel who are not served through the CM/ECF system on November 10, 2014.

/s/ Michael T. Jones